

Total Spaces No. of Units Ratio
341 156 2.1:1

Type of Community: Garden Style Apartments

Reliant Client Since: February 2019

Parking: Resident, Guest

“We are so happy with Reliant Parking, which cleaned up our permits and provided an easy to use platform.”

— Property Manager

Total Spaces No. of Units Ratio
1000 500 2:1

Type of Community: Garden Style Apartments

Reliant Client Since: August 2019

Parking: Reserved, Unreserved, Guest

“We have seen a positive turnaround in our parking. It has finally improved!”

— Property Manager

Before Reliant Parking—Problems at Both Properties

- Unauthorized occupants
- Unauthorized vehicles
- Time-consuming, manual guest permit process
- Guest permits only available between 9am–5pm
- Residents must go into office to get permits
- Inaccurate vehicle and permit data
- No database for enforcement access and accountability
- Lack of centralized data
- Outdated permits with two different versions
- Free guest parking could be monetized for increased parking revenue
- Need a new vehicle and permit database without burdening management staff

After Reliant Parking—Problems Solved

- All vehicles on premise are registered and permitted
- Fewer unauthorized occupants
- Centralized, secure online database with accurate vehicle and permit info
- 24/7 secure access to database by enforcement and management
- Touchless permitting—residents do not need to go into the office to get permits
- “Instant Guest Permits” available 24/7
- Monetize guest parking
- Guest parking revenue increased by \$3000/year
- Updated permits refreshed annually with a new color
- Full parking and permit accountability for all stakeholders
- Residents are happier with property parking
- Safer property due to fewer unauthorized occupants and vehicles
- Reduced property liability

Property 1

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Property 2

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