

“You and your team have been amazing to work with and a true partner in our parking.”

— Community Manager

Type of Community: Mid-Rise Apartments

Client Since: January 2019

Parking Types: Reserved, Unreserved, Guest , Retail

Total Spaces	No. of Units	Ratio	Reserved	Unreserved
447	280	1.6:1	280	119

Before Reliant Parking

- Permits varied over the years and weren't being tracked
- No way to figure out who was paying for parking
- Could not identify vehicles to notify residents of any issues
- No way for courtesy patrol to look up info
- Mix of “first come, first served” and “Reserved” for residents
- Tandems and EVs were reserved; single spaces were unreserved



Unique Parking Challenge:

Prior management did not update vehicle and permit info, leading to a loss of control and serial parking abuse. New management needed a complete overhaul with minimal staff and resident effort.

After Reliant Parking

- Management and enforcement can identify parking violators and stop abuse
- Reliant Parking controls give management accurate data and accountability
- Easy online process to reissue permits and mail to residents
- Simplified permitting clarifies “Reserved” and “Unreserved”
- Increased revenue by identifying all residents who should have been paying and charging them accordingly



- ✓ Residents easily register their vehicles and order their permits—and guest permits—online with Reliant Parking.