

“We noticed that the system helped immediately with database integrity and management. Plus, it’s easy to use.”

— Property Manager

Total Spaces	No. of Units	Ratio
496	293	1.69:1

Type of Community: Mid-Rise

Parking Style: Surface (some EV spaces), carports, garage

Parking Types: Reserved, unreserved, guest (future)

Location: Folsom, CA



Parking Struggle:

Because the property was under construction, it was more important than ever for management to have a centralized, accurate database in order to easily add new residents as they moved in.

Before Reliant Parking

- Lack of accurate centralized data for staff and enforcement
- Probable abuse of open parking by residents
- Guests often park in residents carports
- No way to enforce open parking
- Not enough controls
- No accurate database
- Lost parking revenue opportunities
- Residents dissatisfied with parking
- Open to strict enforcement to eliminate abuse and improve the resident experience

After Reliant Parking

- All vehicles on premise are registered and permitted
- All parking areas are now enforced
- Centralized, secure online database with accurate vehicle and permit info
- Immediate improvement with database integrity and management
- 24/7 secure access to database by enforcement and management
- Updated permits refreshed annually with a new color
- Fewer resident complaints—they are happier with property parking
- Safer property due to fewer unauthorized occupants and vehicles
- Reduced property liability



Residents easily register their vehicles and order their own permits—and guest permits—online with Reliant Parking.